



Baton Rouge General

A Community of Caring

Plain Language Summary of Financial Assistance Policy

Applying for Financial Assistance:

- The Baton Rouge General Financial Assistance Policy and Application are available in the Main Admissions departments at both the Mid-City and Bluebonnet hospitals and on the hospital's website, <https://www.brgeneral.org/patients-visitors/billing-insurance/>.
- Patients may also contact the Customer Service Department at (225)819-1000 or see them in person at 8490 Picardy Avenue, Suite 400 Baton Rouge, Louisiana 70809 to receive assistance, ask questions, or to have the Financial Assistance Policy and Application mailed to them free of charge.
- The Financial Assistance Policy, The Plain Language Summary, and the Financial Assistance Application are available in both English and Spanish versions in all locations.
- Patients should return the completed application, a check stub, and their previous year's income tax return to the Customer Service team at Baton Rouge General.
- Financial need will be determined in accordance with procedures that involve an individual assessment of financial need.

Eligibility Criteria and Amounts Billed to Patients:

- Uninsured patients whose family income is at or below 200% of the Federal Poverty Level are eligible for a 100% discount on their account balance for Eligible Services.
- Insured patients whose family income is at or below 200% of the Federal Poverty Level and have a balance of \$500 or greater on their account after all insurance payments are eligible for a 100% discount on their account balance for Eligible Services.
- Individuals eligible for financial assistance will not be charged more than amounts generally billed for emergency or other Eligible Services.

Services Eligible under This Policy:

The following health care services are eligible for Financial Assistance at Baton Rouge General:

- Emergency medical services
- Other medically necessary services provided in a hospital setting

The following health care services are not eligible for Financial Assistance at Baton Rouge General:

- Elective medical services

Baton Rouge General Medical Center • www.brgeneral.org

MidCity: 3600 Florida Blvd. (70806) • PO Box 2511 (70821-2511) • Baton Rouge, Louisiana • 225-387-7000 • 225-381-6129 (fax)

Bluebonnet: 8585 Picardy Avenue (70809) • PO Box 2511 (70821-2511) • Baton Rouge, Louisiana • 225-763-4000 • 225-763-4103 (fax)